



1922-A Corporate Square Blvd, Slidell, LA 70458
Office: (985) 231-0272 or (504) 342-4858 Fax: (504) 273-5061

Email: customerservice@northshoremicro.com - Web: <http://www.northshoremicro.com>

Business Computer Loan Program

Northshore Micro will offer to our business customers as a free service, our temporary computer loan program. This program is designed to limit the amount of downtime incurred by our customer when they drop off their business computer for repairs / upgrades. The computer loaned to the customer from Northshore Micro is in no way designed to replace the computer dropped off for repairs / upgrades. The computer loan program is only authorized for businesses that are having Northshore Micro repair a business computer. Northshore Micro will provide the following hardware / software with our system:

- Windows XP Professional (latest service pack and security patches installed)
- DVD Writer
- Floppy Drive
- 40 GIG Hard Drive
- OpenOffice.org Suite (Microsoft Office Compatible)
 - Word Compatible
 - Excel Compatible
 - Power Point Compatible
 - Access Compatible
- Norton Antivirus (latest virus definitions installed)
- Adobe Reader
- Power DVD
- Nero OEM Suite

The customer is responsible for installing any applications (programs) on the computer on loan from Northshore Micro that may be needed to continue to operate business functions while the customers' computer is in for repairs. The customer is responsible for any and all end user license agreements (EULA) concerning any software not installed by Northshore Micro.

The customer is responsible for any data saved during the use of the computer on loan from Northshore Micro. Northshore Micro will not be held responsible for the customers' data while the computer is on loan. All computers will be equipped with CD / DVD burners to enable the client to save their data prior to returning the computer to Northshore Micro. Once the computer has been returned to Northshore Micro and the customers' computer returned, Northshore Micro will not be held accountable for the customers' data. Once returned to Northshore Micro, the computer loaned to the business will be formatted and reloaded (wipe and load) thereby ensuring data privacy.

Visit us at www.northshoremicro.com



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The customer will be held responsible for the integrity of the computer provided by Northshore Micro. If damages occur to the computer provided by Northshore Micro, all repair charges (to include hardware and labor) will be billed to the customer.

Automatic Updates have been turned off. If the customer want to enable Automatic Update, that is acceptable. Northshore Micro will loan the computer with the latest patches available and has disabled this function so updates are not installed and the computer rebooted thereby increasing the chance data may be lost if work was not saved prior to leaving for the day. Microsoft's firewall has been disabled and the Norton Firewall has been enabled. At 4:00 AM, Norton Antivirus will conduct a scan for viruses. Norton Antivirus is configured to check the internet daily for updates.

By signing below, the customer agrees they have read and agree with this agreement are held accountable for the contents of this agreement.

Customer Signature

Date

Company Name

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Office Use only

Computer Loaned